

Autoware presents Business Care

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Business Care - BC is a dedicated support program, who takes care of you and your business, through a complete portfolio of services designed specifically to support the entire life cycle of manufacturing systems installed, and therefore to protect and improve the whole business!



Business Care provides:

- Guarantee of fast response
- Custom times according to the organization of production
- Dedicated number to achieve directly to the answers
- Possibility of remote monitoring, problem solving and training support of operators
- Monthly report of activities carried out in order to assess any structural changes to permanently solve the problems

Business Care was created with the aim to provide customer support for all the problems that arise in the daily management of a manufacturing plant, thus reducing the overall cost of ownership. No control system is in fact maintenance free and of the onset of small or big problems during its normal operating cycle. And it's the small technical problems, which dramatically have an impact on the continuity of production, on the product quality and consequently on the efficiency of the entire business.

Autoware, aware of these problems and having a long experience in the field, is an ideal partner, providing three different levels of support, created to satisfy the specific needs of each customer and to ensure the best possible continuity and consistency of the production process , resulting in actual cost savings, and the minimization of all the unexpected costs related to the interruption of production or its non-performance.